

Beautiful Beginnings
Birth and Postpartum Doula Services

Postpartum Support Evaluation

This survey is designed to evaluate the birth and postpartum services offered to our clients. All information is confidential and will help with any necessary changes needed to improve our services to future families. The Beautiful Beginnings staff strives for quality care and we greatly appreciate your time and honesty in this evaluation.

Name of doula(s) providing care: _____

Family's name (optional): _____

How did you hear about Beautiful Beginnings Doula Service? _____

Date of service (birthing date, or how many hours per day, days per week, etc.)

What prenatal contact was made (phone interview, interview at your home, etc.)?

What were your doula's strong points? _____

What areas do you feel the doula didn't offer information / service that you wish she would have? _____

Would you refer Beautiful Beginnings service to others or use the service of a birth or postpartum doula if you were to have another baby?

*Please circle the number which best fits your opinion: Little help Helpful Very helpful
Extremely*

(If the question is not applicable to your situation please leave it blank)

Birth:

Did the doula provide helpful support during birth?	1	2	3	4
Did the doula work well with staff?	1	2	3	4
Did the doula provide comfort and emotional support?	1	2	3	4
Was the doula knowledgeable in her role?	1	2	3	4

Postpartum:

How helpful was the doula with infant feeding?	1	2	3	4
Demonstration of baby care techniques such as bathing, diapering, burping, etc. were...	1	2	3	4
Was the doula sensitive and supportive toward emotional and physical needs?	1	2	3	4
Was the doula a support to your partner and other family members?	1	2	3	4
On a scale of 1(low) – 5 (high) rate your doulas professionalism	1	2	3	4

Please state any further comments or suggestions you would like us to know:

Thank you for taking time to complete this evaluation. Your feedback is important. Please return this form to your birth or postpartum doula or mail to:

Beautiful Beginnings
4526 Kensington Dr.
San Diego, CA 92116
Attn: Evaluations